



Angela Lagos

Assistant Director of Diversity and Inclusion

Professional Bio

Angela Lagos is passionate about the diversity around us. She considers it her job to learn as much as she can about people. She is eager to learn more about the human experience and an avid fan of learning from others. She is passionate about people's stories and the insights gained from identifying themes and trends across demographics. A graduate of the University of Central Florida, she holds a Bachelor of Arts in Psychology with a minor in Legal Studies. She obtained her Masters of Arts in Industrial Organization Psychology from Concordia University of Chicago. She has held various Human Resource leadership roles with Bass Hotels and Resorts; as Human Resource Director, Employee Services Director and Regional Human Resource Training Director for various Crowne Plazas and Holiday Inn Select properties within the Bass Hotels and Resorts brand.

Angela happily joined the Universal Orlando Resort family, as the Manager of Management Training and Executive Leadership Development in 2004. She is a Certified Leadership Facilitator and has delivered leadership training programs for its parent companies NBC Universal, Telemundo and previously some General Electric Crotonville programming. In 2006 she moved into a new Diversity leadership role within the Universal Parks and Resorts Global Division; focused on Diversity and Inclusion. The goal of her role is to build domestic Diversity initiatives, which will have global application to the entire Universal Parks and Resorts brand. The Diversity & Inclusion Team was responsible for the creation and management of its seven Diverse Team Member Resource Groups; encompassing the following demographics: African Americans, Asian Pacific Americans, LGBTQA, Hispanic Americans, Varying Abilities, Veterans and Women.

In 2012 the opportunity arose to broaden Workplace Diversity and Inclusion, with the partnerships created within Comcast NBCUniversal; the parent company. She relishes the opportunity to share the world-class entertainment and one of kind cutting-edge attractions that Universal Parks and Resorts offer its Guests and Team Members across the globe.

Her passion lies in Workforce, Workplace and Marketplace themes that focus on engaging and leading diverse demographics to elevate Cultural Competence. Her personal mission is to positively impact the human experience, enhance the landscape of the organization to support and drive business results.

Angela has received the award of *"Excellence in Leadership"* from her Universal Parks Human Resource Peers and the entire Parks Diversity and Inclusion Team was awarded the *"Excellence in Human Resources Award: Positive Work Environment"* by parent company NBC Universal. The entire team has also been honored with a *"Diversity Beacon Award"* and in 2015 the brand was honored with the inaugural *"Diversity Impact Community Partner"* award from the University of Central Florida. She has been recognized by *La Prensa* Newspaper, as a past recipient of *"Hispanic Woman Making a Difference Award"*, featured on *Telemundo* and *El Sentinel* as a *"Community Triunfador"*. Additionally, she has been featured in *Ahora Orlando Magazine* as a *"Community Leader: Diversity Champion"*. In 2013, she was named *"Top 25 Influential Hispanics"* in Central Florida by the Hispanic Chamber of Commerce of Metro Orlando and featured in *Vision Magazine*. In 2017 she was highlighted by NBCUniversal along with other women across the organization that are making history with valuable contributions to the field of Diversity & Inclusion.

She has held various board positions with organizations whose focus is on Education, Access, Leadership and Inclusion. She most recently served as Board Member of the Hispanic Heritage Scholarship Fund and Central Florida YMCA Diversity Achievers. She has presented at various local, regional and national conferences such as National Black MBA Association, National Society of Hispanic MBAs, Society for Human Resources; along with other Diverse Professional Associations.

Angela resides in Sanford, Florida with her husband Anthony and their two children Stella and Lucas.

She is proud of the commitment that Comcast NBC Universal is making to serve its global audience by highlighting the best that it's **Diverse Universe** has to offer!



